

Alliance for Consumer Protection, Beaver County

" ACP → Your Consumer Key"

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DISCLAIMER - THIS IS THE RESULT OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further research companies prior to doing business with them.

Date complaint was opened: October 28, 2013

Date complete was closed: December 2013

Company complaint is against:

Mr. Rooter Plumbing
64 Progress Ave
Cranberry, PA 16066
724-776-2266

Summary of complaint:

FOLLOW UP TO ORIGINAL COMPLAINT APRIL 2013

During work done on work lines in April 2013, Mr. Rooter Plumbing cracked a water line in the sidewalk in front of the residence. Homeowner recently had to have the cracked pipe replaced. Homeowner had insurance to cover the repairs but is asking for compensation for poor workmanship.

Resolution:

ACP contacted Mr. Rooter Plumbing in Cranberry and Corporate office. Mr. Rooter's response was that the home owner had the insurance to cover the repairs and no compensation would be offered.

ACP Recommends:

Hiring a Contractor

Member, Beaver County Chamber of Commerce

*The ACP is funded in part by the PA Department of Community and Economic Development
and material support is provided by the Beaver County Board of Commissioners*